



Transition  
Administrator

The Official Reconfiguration Manager

## **Frequency Interference Checklist**

This checklist provides the procedures licensees should follow if they believe they are experiencing harmful interference after retuning to their replacement frequencies and prior to closing their Frequency Reconfiguration Agreement. In the event that post-rebanding interference issues are encountered, licensees should report the interference as soon as possible. Licensees are encouraged to follow the steps provided below to ensure investigation and mitigation of possible interference occurs in a timely manner.

If possible harmful interference is detected after the reconfiguration of a licensee's radio system has been completed, the licensee should:

- Perform post-rebanding Functional System Testing to ensure that the source of the interference is not from within the system or due to faulty equipment.
- Inform the Sprint Nextel Project Manager. **If you believe the interference is rebanding related, submit the specifics of the interference, the system/site configuration and testing documentation to the Sprint Nextel Project Manager for investigation and review of possible resolutions.**
- File an Interference Report on the CTIA website specific for 800 MHz Interference Notifications (<https://www.publicsafety800mhzinterference.com/CTIAWeb/Index.aspx>).
  - Include interference details
    - State, County, ZIP Code, and any additional information regarding the location where interference was experienced
    - Date and time of interference
    - Source of interference (if known)
    - Frequencies that were impacted
  - Include hardware details
    - Receiver Make and Model
    - Receiver Signal Level and Performance Level
    - Description of interference experienced
- Maintain detailed documentation of the occurrence(s) of interference and the efforts taken to identify and resolve the interference.
- If the above steps do not resolve the interference concerns, licensees may contact the TA for further assistance by phone at 1-888-800-8220 or via e-mail at [comments@800ta.org](mailto:comments@800ta.org).
- After the licensee has closed their Frequency Reconfiguration Agreement the licensee should follow the same interference resolution procedures used for frequencies not involved in 800 MHz Reconfiguration by filing an Interference Report on the CTIA website specific for 800 MHz Interference Notifications (<https://www.publicsafety800mhzinterference.com/CTIAWeb/Index.aspx>).

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